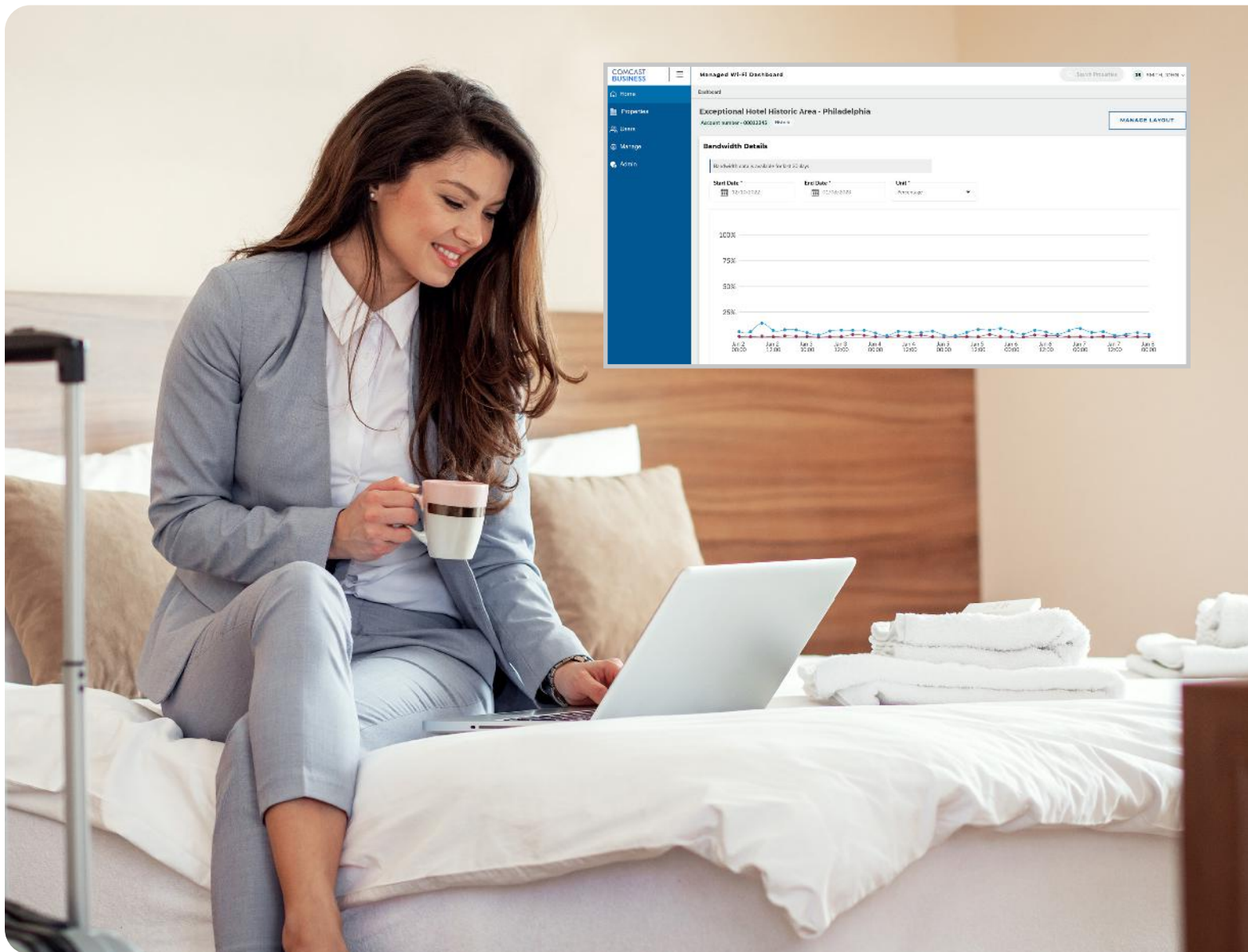


# The new Managed WiFi Dashboard

Introducing a new flexible design with a customizable, widget based interface - offering unique insights into your WiFi network.

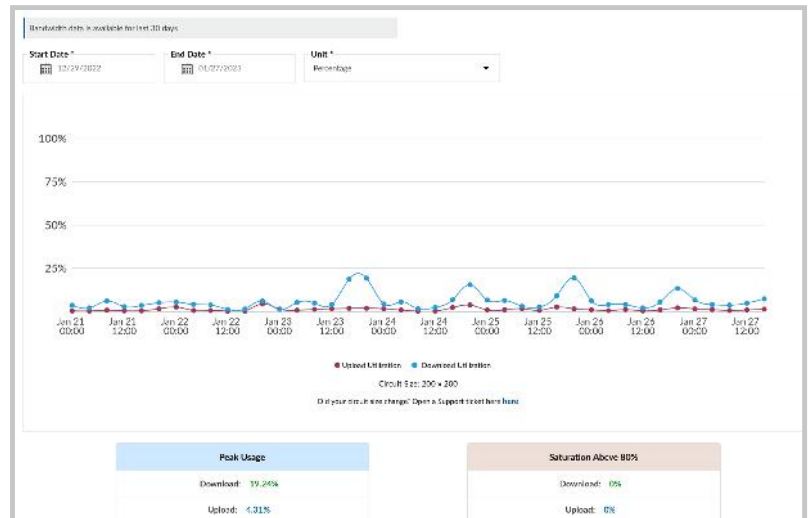


# What can the Managed WiFi Dashboard do for you?

## Monitor your bandwidth.

As you know, adequate bandwidth is one of the keys to a great customer WiFi experience.

Monitor your bandwidth and make informed decisions about upgrades and scaling before your customers complain.



A simple graph illustrates peak usage for the last day, week or month.

## Monitor any device on your network.

Identify a device and its role in your network. The Managed WiFi Dashboard shows any downtime or up status over 30, 60 or 90 days. Key devices are identified with an icon for easy identification.

Network Device Status

Device data is available for last 90 days

Start Date: 12/10/2022 End Date: 01/08/2023 Export

Name	IP Address	TCP Probe IP	Status	Role	Network Uptime %
ENTW02-01	01.23.555.789	NA	UP	Switch	100
ENTW02-02	01.23.555.789	NA	UP	Switch	100
ENTW02-03	01.23.555.789	NA	UP	Switch	100
ENTLAP-01	01.23.555.789	NA	UP	Wireless Access Point	100
ENTLAP-02	01.23.555.789	NA	UP	Wireless Access Point	100
ENTLAP-03	01.23.555.789	NA	UP	Wireless Access Point	100

New customized interface with widget based design.



## Add transparency to support ticketing.

Customer support is critical to your customer satisfaction scores.

Deep Blue's 24/7/365 U.S. based help desk handles every issue, from simple user connection to complex network configuration.

Once a ticket is opened, use the Managed WiFi Dashboard to identify issues, monitor progress on correcting the problem and verify all customers are being supported properly. You can monitor ticket totals, authentications, tickets to room ratio (TvR), revenue, and customer survey scores.



CONCAST BUSINESS Submit a request | Exceptional Hotel Historic Area...

Requests

### My requests

My requests | Requests Per Day

Search requests Status: Any

Subject	ID	Created	Last activity	Status
ENTW02-03 Offline	#1217029	2 months ago	1 month ago	<span>closed</span>
SNMP Device Alert	#1217029	2 months ago	2 months ago	<span>closed</span>
SNMP Device Alert	#1211061	2 months ago	2 months ago	<span>closed</span>
Guest Procedural Information	#1203328	2 months ago	2 months ago	<span>closed</span>
Guest Device	#1194814	3 months ago	2 months ago	<span>closed</span>
Guest Device	#1194768	3 months ago	2 months ago	<span>closed</span>

## Provide property analysis and reporting.

The Managed WiFi Dashboard provides a combined-property data report in convenient .csv file format.

Create custom reports to include device names, IP addresses, network status, network uptime and more.

Compare your properties to identify your best performers, and make decisions based on the data for corrective action in other ones.

AutoSave device list export

Home Insert Draw Page Layout Formulas Data Review View Acrobat Tell me

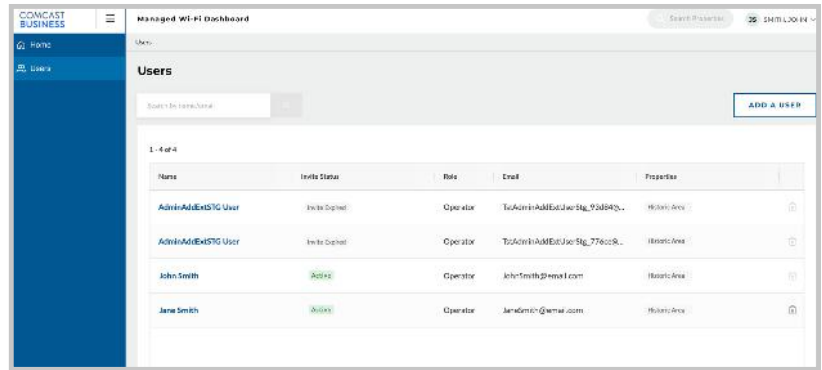
	A	B	C	D	E	F	G	H
1	Name	IP Address	TCP Probe IP	Status	Role	Network Uptime		
2	SC-HYSW02-02	10.141.207	NA	UP	Switch	52.64		
3	Brocade LAN	24.213.237	NA	UP	Switch	57.54		
4	SC-HYSW09-02	10.141.207	NA	UP	Switch	100		
5	SC-HYSW07-01	10.141.707	NA	UP	Switch	40.05		
6	Brocade WAN Int.	24.213.237	NA	UP	Switch	57.51		
7	NVR	24.213.237	NA	UP	Other	29.55		
8	SC-HYSW05-07	10.141.707	NA	ACK	Switch	100		
9	TWCC Nova Switch	24.213.237	NA	ACK	Gateway	100		
10	SC-HYSW01-02	10.141.207	NA	ACK	Switch	100		
11	SC-HYSW04-07	10.141.707	NA	ACK	Switch	100		
12	SC-HYSW03-02	10.141.207	NA	ACK	Switch	100		
13	SC-HYSW06-02	10.141.207	NA	ACK	Switch	100		
14	SC-HYSW07-02	10.141.207	NA	ACK	Switch	100		
15	SC-HYSFirewall	24.213.237	NA	ACK	Firewall	100		
16	SC-HYSNomadix	24.213.237	NA	ACK	Router	100		
17	SS-D Monitor	10.141.207	NA	ACK	Other	100		
18	SC-HYAF01-02	10.141.207	NA	ACK	Wireless Access Point	100		

Compatible with Aruba, Ruckus and Meraki networks.



## Manage users.

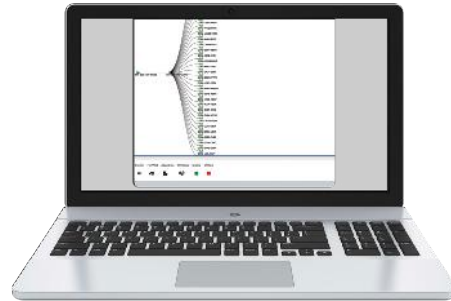
Employ new capabilities to add external operators as well as read-only users with visibility for your network.



## Visualize your network – now including access to Meraki mapping features.

Know exactly how many routers and switches you have.

See your complete IT infrastructure and the status of each component clearly and immediately, with the at-a-glance network view.



# About DeepBlue

### Engineering

Whatever type of WiFi solution you need, our engineers can design the right network for you.

### Installations

Our technicians take great care to ensure your installation goes quickly with little inconvenience to your customers.

### Support

Our U.S. based help desk is available 24/7/365, neither you nor your WiFi users are ever on your own.

Almost 20 years experience across the United States, Canada, Mexico, and the Caribbean, Deep Blue Communications is a leader in engineering, installing and supporting WiFi networks.

**844.554.3826**

Call today to speak with a Deep Blue WiFi Consultant or email [sales@deepbluecommunications.com](mailto:sales@deepbluecommunications.com)



© 2023 Comcast. All rights reserved. SLS90959-D\_1.23